

Subject: Monarch Airlines Communication: ID 375944_223901400
Date: Fri, 4 Feb 2011 10:50:05 -0000
From: "Monarch Website Enquiries"
<Monarch.Website.Enquiries@Monarch.co.uk>
To: XXXXXXXXX
X-OriginalArrivalTime: 04 Feb 2011 10:50:06.0540 (UTC)

Our Ref ced/97135

Dear Mr Watt

Thank you for your email.

You are quite correct that a Gibraltar ID card is still valid, it seems that our staff are getting confused regarding the withdrawal of the UK ID card. I will email our ticket desk and agents in Luton and inform them that the Gibraltar ID card is still valid to eliminate any problems in the future.

I am sorry for the aggravation this has caused.

Best regards

Clare Daniels
Customer Relations Manager
Monarch Airlines